



HeathWatch

www.surreyheathnw.co.uk



The quarterly Neighbourhood Watch newsletter for Surrey Heath
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Message from the Chairman

Since my last message we move into another year with more challenges and fewer bodies to help solve any problems encountered. David Hacker has passed the baton to Alan Hitchcock for the Camberley Area Watches. Sue Broad is unable to continue with her important role collating HeathWatch. David has offered to continue as deputy Chairman for the time being due to my sudden medical condition and recovery which we hope will not be too long. Steph is recovering after her operation; the rest of the team continue to fulfil the requirements to ensure the community is covered.

Our change of venue for Coordinators' meetings was necessary after Pine Ridge announced they would require commercial rates for hire of their function rooms which we could not justify. Most members of the Support Group participated with finding a new site and visited 26 potential arenas within the borough.

At the last meeting we made reference to the change of condition applicable to storage of data, with the current legislation being replaced by General Data Protection Regulation (GDPR) from 25th May 2018. Alan Dixon and Anne Bing have been considering how we ensure we are fully compliant and have produced a preliminary report. Any documentation that will be required by watch coordinators to comply when

the new legislation becomes law on 25 May 2018 will be clarified shortly. See p3 for more information from Alan.

Whilst David Hacker has decided to not to seek re-election to the support group, there are matters in which he has taken a more intimate role on the future of Neighbourhood Watch at both National and Surrey Neighbourhood Watch association levels. He has met with the new National Chairman David Huse who we hope will be available to address a Coordinators meeting later this year. We will still see David at some meetings and he may say a few words about his involvement with the future of the Neighbourhood Watch at National and strategic levels.

Our Safer Surrey Heath Trailer is serviced and ready for local events. If a Watch Coordinator can find just a few hours on to help on their local show dates, please contact Mike Davies; michaeldavies1@ntlworld.com or your area coordinator. Don't forget to lock up your house if you are visiting a local fete as this is the ideal opportunity for the would-be collector of jewellery to find some holiday funds.

Finally, if you are able to consider joining the Support Group to help spread our tasks, this entails surprisingly only a few hours per year - yes year! – or more if you are project orientated, it would be appreciated. Please make contact through the Area coordinators, Alan, Mike or Steph.

Martin Butcher

From Inspector Bob Darkens

A new year and a new start for Surrey Heath Police; after what seems like an absolute age and many unexpected administrative headaches, the area patrol officers have now relocated to the council offices at Surrey Heath House in Camberley. This gives many benefits, reducing costs in travelling and vehicle wear and tear, and of course better productivity, as my team are no longer having to travel back and forth from their previous base in Woking at the beginning and end of every shift.

As is normal in Policing circles, staff continue to move on to pastures new, I cannot write this post without mentioning PS Jon Castell who was posted to Guildford custody at the end of last year. Anyone who has had reason to contact the local team, will know that Jon has been a stalwart for many years and as such I would like to thank him publicly for all that he has done whilst here at Surrey Heath.

I would also like to mention PS Mike Knight who I am also losing to custody in March, Mike has been the driving

force behind the numerous property closures we have secured in Surrey Heath over the last twelve months; these closures have prevented harm to some of our most vulnerable residents.

Having just had the latest crime statistics sent to me, it shows that Surrey Heath has the second lowest recorded crime behind Mole Valley borough, within the Surrey Police area. That is of course of little comfort if you have been a victim of crime, but I hope it puts into some perspective that you do not live in a high crime area.

Burglaries continue to be a problem for the whole county, and surrounding Police forces, there are numerous officers working on the series that have been linked by modus operandi or forensic or witness testament; and a number of arrests have been made. Please keep vigilant, and if something doesn't look right, then chances are it isn't, make a note of vehicle descriptions and registration plates, and descriptions of suspicious people, and let us know: it may be your call is the key to our enquiries.

Best wishes and here's hoping for a warm spring.



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Unknown caller crime prevention advice

By Stephen Cake, Crime Reduction advisor at Surrey Police



Most people who call to your home will be genuine. But sometimes people turn up unannounced with the intention of tricking their

way into your home. Their aim is to get into your home to distract you and steal money or valuables.

You should always be wary when someone you don't know calls at your door. By using the following advice you can protect yourself and vulnerable members of your family.

- Never open your door to someone you don't know or aren't expecting.
- Always make sure a caller is who they say they are before letting them into your home.
- Use your door viewer to see the caller.
- Ensure your external light is in good working order.
- Distraction burglars may try to trick their way into your home by posing as officials or playing for sym-

pathy by asking for help, such as to use your toilet or phone. These people often work in pairs or groups. The caller will try to distract you so their partner can sneak into your home to steal.

- Genuine callers will be happy to show you their identification or call back when someone else is at home with you. So always ask if you're unsure if in doubt keep them out
- If you are a pensioner, have a disability or impairment, you may be able to set up a password with your energy provider to help protect you further.
- Make sure your back door is locked before answering the front door.
- Don't open the door have the conversation through the door or through a secured window.
- Ask for identification and check it carefully before letting anyone in.
- Ask them to come back when someone else is at home with you.
- Direct people asking for help to a nearby shop or other public place, don't let them in
- Always report any suspicious callers to the police on 101.

For further advice contact your local Crime Reduction Advisers Mike Jones and Stephen Cake, on 01483 639508

Police advice on personal safety when out and about

In pubs and clubs

- When out with friends, keep an eye on each other
- Don't accept drinks from people you don't know and never leave your drink unattended
- If your drink looks or tastes odd, don't drink it.

Protect your personal possessions

- Don't leave your bag unattended for a moment; keep it zipped up and close. Wear it across your chest when walking and watch out for distraction techniques.

On foot

- Cover up jewellery, mobile phones, personal music players and keys
- Avoid walking home alone at night; if you have to, avoid lonely short cuts and walk facing oncoming traffic so a car cannot pull up behind you
- Consider carrying a personal attack alarm

- When approaching your car or home, have your keys ready so you can enter without delay
- If you are attacked, shout very loudly for help or for someone to contact the police. Use your personal attack alarm.

Travelling by taxi

- Only phone for a taxi. Keep the number of a reputable firm with you; only pre-book from a reputable firm and check your cab is from the correct company. If not, don't get in
- Sit behind the driver and stay aware and if you feel uneasy, ask to be let out in a busy, well-lit area: If in doubt, don't get in.

In your car

- Make sure your car is roadworthy
- Lock up while inside and keep valuables hidden
- Park in well-lit, busy areas and consider the safest route back
- Check the interior of your car before getting in – particularly the back seat.

Protecting animals from crime



Thank you to dogstrust.org.uk for the Dog Theft Prevention Advice below.

Many of our local households have lost their dogs to theft in recent months. All dog owners and animal lovers will wish to be vigilant about protecting our companion animals, so here's a selection of tips from Dogs' Trust, with the full list to be found on their site.

Safe

- Ensure that your house and property boundaries are secure – keeping your dog in and intruders out. Fit garden gates with a sturdy lock
- Having your dog spayed/neutered will reduce your dog's desire to stray and make them less desirable to thieves
- Be careful who you leave your dog with and always use reputable dog sitters
- Ensure your dog is wearing a tag with YOUR name, phone number and address on it

New data protection laws

By Alan Dixon

SHNW seeks to comply with all the legal and regulatory requirements relating to the use of personal data. Currently we seek to comply with the Data Protection Act (DPA) but this will be replaced by the General Data Protection Regulation (GDPR) on 25 May 2018. GDPR builds on DPA and strengthens various aspects of how organisations deal with personal data. We therefore

Keeping your emails safe

Our emails are chock-ablock with enticement for criminals, who can use them to reset passwords or obtain personal and financial information, such as our bank details, full address or DOB, leaving us vulnerable to identity theft and fraud. ActionFraudAlert.co.uk has

- Ensure your dog is microchipped and that your contact details are kept up-to-date.

Spottable

- Keep your dog in sight when they are in the garden and never leave them unsupervised
- If you are exercising your dog off-lead, always keep them in sight
- Make sure your dog is trained to reliably respond to a recall command regardless of where they are
- Never leave your dog unattended in a public place – even for a minute
- Never leave your dog unattended in a car; not only is your dog at risk of being stolen but they can easily overheat

Searchable

- Report the theft to the police, ensuring you get a Crime Reference number and insist that your dog is recorded as stolen and not missing
- Report the theft of your dog to your local authority dog warden and notify your microchip database provider
- Contact local animal centres, rescue charities, your local vet and any neighbouring practices, so that they can keep an eye out for your dog
- Social media is a great way to raise awareness of your stolen pet
- Monitor websites and places where thieves may try to sell your dog

need to review and update our privacy policy and procedures in order to ensure that we comply with GDPR.

Over the next few weeks you will all be receiving a copy of our Privacy Notice and a positive opt-in request for your consent to SHNW holding the personal data that you have provided to us. This will be followed by advice on how you as Watch Coordinators should deal with the personal data of your Watch members

set up a simple checklist for us to seal our cyber front doors effectively:

- Use three random words to set up a strong, separate password for your email account
- In the security settings of your email account, select two factor authentication.

Watch Updates

The Watch Coordinators' and Members' meetings for 2018 are: 19th March 2018, 4th June, 10th September and 19th November, at St Marys Church, Park Road, Camberley, Surrey, GU15 2SR. **ALL ARE WELCOME!**

Can you help?

Your Watch Coordinator does a grand job in running your Neighbourhood Watch but he/she needs your support and assistance in distributing HeathWatch and sometimes deputising at the Watch Coordinators' meeting. These are not onerous tasks and your Watch will benefit. Please do contact your Coordinator if you are able to offer your services. Many thanks.

Your Neighbourhood Watch Support Group would be very grateful for any contribution towards its work, large or small. Should you wish to contribute, our bank account details are Lloyds Bank, account name Surrey Heath Neighbourhood Watch Support Group, Sort Code 30-91-53, A/C No. 00859924. Thank you for any support.

Watch news

New Watches

Watch Name or Ward	Coordinator
Fromow Gardens, Windlesham	Frances Day
Beta Road & Cedar Gardens, Chobham	Philip White
Horsebrass Drive, Chobham	Ursula Trentham
Kings Ride South, Camberley	Jack Carter
Fern Close, Heatherside	Derek Hardy
Windmill Field & Molyneux Road, Windlesham	Brian Chester
Burford Road	Carly Dixon

Watch Name/Ward

Prior Road, Parkside	Unable to contact
Salvia Court, Bisley	Coordinator

Reason

Watches: New Coordinators

Watch Name/Ward	Coordinator
Rosewood Way, West End	Richard Head
Pinemount Road, Camberley	Terry Batchelor
Eliot Close & Seymour Drive, Camberley	Debie Crawford
Brentmoor Road 1, West End	Tina Ruggles
Heathpark Drive, Windlesham	Peter Baldwin
Northfield, Lightwater	Terry Turner
Crabtree Road, Camberley	Wayne Reynolds

Watch Closures

Useful websites

- Surrey Heath Neighbourhood Watch: surreyheathnw.co.uk
- In The Know: intheknow.community
- Neighbourhood & Home Watch Network: ourwatch.org.uk
- Surrey Heath Borough Council: surreyheath.gov.uk
- Safer Surrey Heath Partnership: safersurreyheath.info
- Lost Property: virtualbumblebee.co.uk
- Reporting minor crimes: police.uk
- Property Register: immobilise.com
- Most Wanted: crimestoppers-uk.org
- National Fraud Intelligence Bureau: actionfraud.org.uk
- Surrey Police: surrey.police.uk
- Twitter @surreypolice

Neighbourhood Watch Area Coordinators

- **Camberley, St Pauls, Old Dean, Town, St Michaels & Watchetts**
Alan Hitchcock, 01276 406911,
ahitchcock@surreyheath.co.uk
- **Frimley, Parkside, Heatherside, Deepcut, Frimley Green & Mytchett**
Stephanie Edwards, 01252 835099,
SEdwards@surreyheathnw.co.uk
- **Lightwater, Bagshot, Bisley, Chobham, West End & Windlesham**
Mike Potter, 01276 474231,
MPotter@surreyheathnw.co.uk
- **Surrey Heath Police Neighbourhood Team Coordinators: 01483 639880**
- **Design Out Crime Officers (DOCO)**
Stephen Cake, 01483 633272, 07967 988734
stephen.cake1@surrey.pnn.police.uk
Mike Jones, 01483 636626, 07967987908,
mike.Jones2@surrey.pnn.police.uk