



HeathWatch

www.surreyheathnw.co.uk



The quarterly Neighbourhood Watch newsletter for Surrey Heath
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Message from the Chairman

Following on from the last issue of HeathWatch, your NHW Support Group has been busy ensuring our holding and usage of membership data is fully compliant with the new data protection legislation that comes into force on 25th May. You will have received information from the organisations that hold your personal data, so now would be a good time for you to review your privacy settings on any websites that you use regularly and also to check that you are using strong passwords to reduce the risk of "hacking". This leads me to point out that since "InTheKnow" www.intheknow.community/ was introduced as the messaging service adopted by both Neighbourhood Watch and Surrey Police 99% of the Watch Coordinators in Surrey Heath have registered and are receiving regular updates from both Neighbourhood Watch and the Surrey Heath Neighbourhood Police team. These messages should be forwarded to you by your Watch Coordinator so if you aren't seeing these, particularly the weekly crime updates, why not check that your Coordinator has your email address. Alternatively you can also register free for

this service and receive the messages directly at www.intheknow.community/.

Our Support Group has again been active with recruitment of new Watch Coordinators both to replace those who have either moved away or decided to give up representing their watch, along with the setting up of new watches mainly for those who have experienced the misfortune of unwanted visitors. Whilst we remain relatively crime free there has been a slight increase in burglary and anti-social behaviour. We have a variety of security devices available for sale at our quarterly meetings or from our Crime Prevention Trailer that will be attending a large number of local events throughout the summer as usual. Other information is available from Surrey Police Design Out Crime Advisors or our Support Group member Alan Dixon.

Many of you will be looking forward to the sunshine however again I remind you to ensure your home security is not compromised whilst enjoying your barbeque or just popping to the shops.

Martin Butcher

From Surrey Heath Borough Commander

I write this piece after an unusual event for the UK, a warm bank holiday weekend. The warmer weather brings with it many benefits but also new opportunities for the criminal class, so please make every effort to close windows when not at home. We are fortunate not to suffer a high incidence of night time burglaries, also known as creeper burglaries, in Surrey Heath, but an opportunist thief will take advantage of an open window regardless if there are people at home; if you have windows open, ensure there is no easy access.

We advertised recently the supply of a forensic marking kit called Selecta DNA that Surrey Police have been given in an effort to make our area a hostile one for burglars to operate in; unfortunately we had to return them to the manufacturers due to a production fault. As soon as the new kits are sent, we will look at our distribution plan again. I was allocated approximately 850 kits which I decided to offer to victims of burglaries from the previous three months and their neighbours. Surprisingly the uptake wasn't as great as anticipated and the local team will be widening our offer to other areas.

As always there have been some staffing moves: Sergeants Jon Castell and Mike Knight who left for custody at the turn of the year have been replaced by Sergeants Sandra Carlier and Sam Turner. Both have been Sergeants on the area patrol team, so know the borough well. PCSO Dave Yeoman has relocated, but we welcome back PCSO Sian Hudson from maternity leave and new starter PCSO Jamie Charlton. As always staffing levels are a challenge but I will always endeavour to make sure that we will be there when you need us.

We cannot make Surrey safer alone; we need your help; so please keep your eyes and ears open. If you see something suspicious, please report it. I sometimes hear the comment, "what's the point you never send anyone." Deployment is based on many factors, chief of which is, are there any officers available to send? Even where we are not able to send someone immediately, reports build up intelligence, which we use to deploy our limited resources more effectively, so I encourage you to report anti-social behaviour and the like, and for those of you with computer access this can be done online.

I hope this weather continues for us all to enjoy. Wishing you an enjoyable summer.

Inspector Bob Darkens



This newsletter is produced by the Neighbourhood Watch Support Group with funding gratefully received from Surrey County Council. We are thankful for the regular help we receive from Safer Surrey Heath Partnership and from Surrey Police in the promotion of Neighbourhood Watch and the distribution of HeathWatch. We gratefully acknowledge the generosity of Windlesham Parish Council in supporting us.



Surrey Police Crime Reduction Advice on Vehicle Theft Prevention



In the west of Surrey there has been a rise in thefts from vehicles, particularly vans recently. We would advise you to check out the information on the Surrey Police website:

<https://surrey.police.uk/advice/protect-your-home-and-belongings/vehicle-crime/>

In addition there are some useful new devices on the market that can assist you in protecting your vehicle. Here is an example of one device on the police 'Secured by Design' website. The Uwatch Cube - <https://uwatch.co.uk/>. The manufactures state on the website:

'Put a uWatch Cube inside your van and if someone breaks in, you will receive an alert to your smartphone within 60 seconds. If someone steals your car or van you can track it with the Cube's GPS.' This product would also be very useful for sheds or outbuildings that have no mains electricity as it runs off ordinary batteries.

The police do not promote specific products and other similar devices are available, but this is the only one of its kind that is on the Secured by Design website, at the moment. Secured by Design status is restricted to companies or products that have been successfully tested to the high standards set by Secured by Design and meet Police Preferred Specification. For more information about Secured by Design see: <http://www.securedbydesign.com/>.

Keyless Entry Car theft

'Relay' car theft of keyless entry cars is gaining popularity in the UK among criminals. This information is aimed at giving you some guidance on how you can take steps to increase the security of your vehicle, if it has keyless operation. Keyless entry cars are those that allow drivers to open and start the vehicle without even touching the fob or even removing it from their pocket. These systems give convenience to drivers, but

can in some situations be exploited by criminals. Here is some CCTV footage showing a 'relay' attack targeting vehicle's keyless entry system:

<http://www.birminghammail.co.uk/news/midlands-news/how-relay-car-crime-works-13959300>

In the footage, one of the men can be seen waving a relay box in front of the car owners' house. The box receives a signal from the key inside the house and transmits it to the second box next to the car. The car's systems are then tricked into thinking that the key is present and so it is unlocked and the thieves steal the car.

To offer more protection against this type of theft, owners can use an additional steering lock to cover the entire steering wheel.

An example is

<http://www.halfords.com/motoring/car-accessories/car-security/disklok-steering-lock-silver-large>

This is not an endorsement of the retailer or product other than it has the 'Thatcham approval.' (Thatcham Research are experts in vehicle safety technology, vehicle security and crash repair.) We also recommend Thatcham-approved 'tracking solutions' fitted to the vehicle.

Other points to consider:

1. Contact your dealer and talk about the digital features in your car. Have there been any software updates you can take advantage of?
2. Check if your keyless entry fob can be turned off. If it can, and your dealer can also confirm this, then do so overnight.
3. Store your keys away from household entry points. Keeping your keyless entry fob out of sight is not enough – thieves only need to gain proximity to the key to amplify the signal. See point 5 for some possible solutions.
4. Be vigilant. Keep an eye out for suspicious activity in your neighbourhood – and report anything unusual to the Police.
5. Consider using a Faraday Cage to block the signal from the key fob. There are several easy ways to block criminals' amplified signals. You can buy a signal-blocking pouch that can hold your keys. Here is an example of a supplier:
<http://personalalarms.com/acatalog/Minder-Signal-Blocker.html>

Please feel free to contact us to discuss your Crime Reduction needs on 01483 639508.

Mike Jones & Stephen Cake

***Surrey Police Crime Reduction Advisors
for Surrey Heath, Woking, Waverley and Guildford.***

Crime Prevention Trailer Events in 2018

The Surrey Heath Neighbourhood Watch Support Group has had a busy year so far with our Crime Prevention Trailer. The trailer can be booked to attend local community events such as fun days and fetes. This is a volunteer based service which we do not charge for. We can enhance any event by giving free advice on all matters relating to crime prevention such as home, vehicle and cycle security and free security marking of attendees' property. It is manned by volunteers from your local Surrey Heath Neighbourhood Watch Support Group and is usually supported by the local Neighbourhood Police team. The trailer can be booked by contacting Mike Davis on 01276 63846 or mdavis@surreyheathnw.co.uk

Come and visit us on the trailer at your local event

- Saturday 2nd June - West End Village Fete - open 12 noon to 5 pm

- Saturday 9th June - Windlesham Fete - open 1 pm to 5 pm
- Sunday 24th June - Bisley Strawberry Fayre - open 1 pm to 5 pm
- Saturday 30th June - Bagshot Village Day - open 12 noon to 5 pm
- Sunday 8th July - Frimley Green Carnival - open 12.30 to 5 pm
- Monday 27th August - Mytchett Family Fun Day - open 1 pm to 5 pm
- Saturday 8th September - West End Agricultural and Horticultural Show - open 2 pm to 5 pm



GDPR: protecting our data

The General Data Protection Regulation (GDPR) came into effect on 25th May 2018. It is a regulation in EU law on data protection and privacy for individuals within the European Union. It reminds us that as digital

technology advances on a daily basis, we need to keep up to date on how to protect ourselves online.

Remember that any information you share online can easily be copied and is

almost impossible to take back. We all need to take safety measures and think about consequences.

PERSONAL INFORMATION IS LIKE MONEY. VALUE IT. PROTECT IT. Our online activity is chock-a-block with enticement for criminals, who can use it to reset passwords or obtain personal and financial information, such as our bank details, full address or DOB, leaving us vulnerable to identity theft and fraud. So when using email or online accounts, ensure you set up a strong password. A good tip is to use three random words. In the security settings of your email account, select two factor authentication. Keep up with new technology and ways to manage privacy. Visit ActionFraudAlert.co.uk, staysafeonline.org or other trusted websites to keep up to date.



Reminders about home security equipment from Alan Dixon

If you are considering buying any home security equipment then don't forget that all SHNW members are eligible for significant discounts on home CCTV cameras from Y-Cam, burglar alarms from Response Electronics, dashcams from Nextbase and Ring video doorbells. If you need a discount code please contact me by email.

The Support Group has funding from our Police and Crime Commissioner to assist anyone who may be unable to afford to buy the home security equipment that they need. If you feel that you, or anyone you

know, could benefit from this grant then please contact me by email.

If you get a large number of unwanted phone calls and feel that you could become the subject of a telephone scam then we now have a True Call call blocker box that is available to any member. This can be fitted, on loan, immediately without any changes to your existing telephone system. I have been in discussion with Buckinghamshire and Surrey Trading Standards and they are in a position to issue the same device on long term loan to anyone who needs one. If you feel that this sort of call blocker would help you then please contact me by email: alan_m_dixon@hotmail.com

Watch Updates

The Watch Coordinators' and Members' meetings for 2018 are: 4th June, 10th September and 19th November, at St Mary's Church, Park Road, Camberley, Surrey, GU15 2SR. **ALL ARE WELCOME!**

Can you help?

Your Watch Coordinator does a grand job in running your Neighbourhood Watch but he/she needs your support and assistance in distributing HeathWatch and sometimes deputising at the Watch Coordinators' meeting. These are not onerous tasks and your Watch will benefit. Please do contact your Coordinator if you are able to offer your services. Many thanks.

Your Neighbourhood Watch Support Group would be very grateful for any contribution towards its work, large or small. Should you wish to contribute, our bank account details are Lloyds Bank, account name Surrey Heath Neighbourhood Watch Support Group, Sort Code 30-91-53, A/C No. 00859924. Thank you for any support.

Watch news

New Watches

Watch Name or Ward	Coordinator
Sherrard Way, Mytchett	Howard Leach

Watch Closures

Watch Name/Ward	Reason
Latham Avenue, Frimley	No interest from residents

Watches: New Coordinators

Watch Name/Ward	Coordinator
Abbey Court, Camberley	Roseanne Harcarik
Kings Ride South, Camberley	Emma Rose
Pilgrim's Way, Bisley	Carol Ireland

Useful websites

- Surrey Heath Neighbourhood Watch: surreyheathnw.co.uk
- In The Know: intheknow.community
- Neighbourhood & Home Watch Network: ourwatch.org.uk
- Surrey Heath Borough Council: surreyheath.gov.uk
- Safer Surrey Heath Partnership: safersurreyheath.info
- Lost Property: virtualbumblebee.co.uk
- Reporting minor crimes: police.uk
- Property Register: immobilise.com
- Most Wanted: crimestoppers-uk.org
- National Fraud Intelligence Bureau: actionfraud.org.uk
- Surrey Police: surrey.police.uk
- Twitter @surreypolice

Neighbourhood Watch Area Coordinators

- **Camberley, St Pauls, Old Dean, Town, St Michaels & Watchetts**
Alan Hitchcock, 01276 406911, ahitchcock@surreyheath.co.uk
- **Frimley, Parkside, Heatherside, Deepcut, Frimley Green & Mytchett**
Stephanie Edwards, 01252 835099, SEdwards@surreyheathnw.co.uk
- **Lightwater, Bagshot, Bisley, Chobham, West End & Windlesham**
Mike Potter, 01276 474231, MPotter@surreyheathnw.co.uk
- **Surrey Heath Police Neighbourhood Team Coordinators:** 01483 639880
- **Design Out Crime Officers (DOCO)**
Stephen Cake, 01483 633272, 07967 988734 stephen.cake1@surrey.pnn.police.uk
Mike Jones, 01483 636626, 07967987908, mike.Jones2@surrey.pnn.police.uk